

Mosaic Clubhouse

Recovery Engagement Worker - Young Adults Job Pack



Mosaic

Clubhouse

SUMMARY

Salary

- The Salary for the post is £31,358

Hours

- Full Time, 12 month contract with the potential to extend

Location

- Mosaic Clubhouse, Brixton.
- Flexible working can be arranged.

Reporting to

- Young Adults Coordinator
- Cafe & Garden Coordinator

Under the Equality Act 2010, Schedule 9, Part 1, this post is restricted to women or non-binary identifying persons.



Mosaic has helped me so much since I started. Whilst doing worthwhile activities and accumulating skills, I've grown in confidence, become more sociable and developed meaningful friendships. I can now see possibilities for the future. Nicola, Mosaic member



ABOUT THIS ROLE

This combined role involves working within the Cafe & Garden Unit, as well as providing dedicated support to young adults, particularly young women aged 16 - 30. The role requires a commitment to the ethos of recovery, engaging members, and ensuring that both the Cafe & Garden Unit and the young adult programme are accessible and effective.

The Recovery Engagement Worker will work full-time, focussing on both the Cafe & Garden Unit and the Young Adults Programme. The role involves providing recovery support, contributing to the smooth running of the cafe and garden. and offering individual opportunities for young adults related to employment, education and other aspects of their rehabilitation plans.

The post-holder will work closely with members, promoting their active participation in the clubhouse, and will collaborate with external agencies to maximise opportunities for young adults.

I'm just really chuffed with my new laptop, it's going to open a lot of doors for me. It will really act as an engine for me to get on my feet, talk to family and stay connected. Also in looking for work, it will really help me to get a CV together. A member who got support from our Digital Inclusion project

ABOUT MOSAIC CLUBHOUSE

Mosaic Clubhouse supports people in the London Borough of Lambeth who are living with severe and often enduring mental health issues, enabling them to regain the confidence and skills necessary to lead productive and satisfying lives. We offer a wide range of opportunities, access to education and employment, crisis support and information and signposting to other local organisations.

Mosaic's approach is built on the internationally recognised Clubhouse model of rehabilitation whereby staff and attendees work together to run the Clubhouse. This is a uniquely effective model of co-production, combining voluntary participation, peer support and the skill of our staff team to engage members. It allows individuals to identify their skills and talents and achieve their aspirations and embeds mutual respect between service users and support staff. We currently have 400 active members.

We create a nurturing environment where our members can find purpose and grow together while making use of their skills to foster a sense of purpose and progress. Together, we work towards building a brighter future for those on their journey to mental wellbeing. Our mission is to support the recovery of those facing mental health challenges by providing them with opportunities to work, learn, and contribute their talents within a community of mutual support.


Although Mosaic is part of an international network of Clubhouses, we are the only accredited Clubhouse currently operating in the UK.

We are looking for outstanding people from a diverse range of backgrounds to join our organisation and contribute to our work to create lasting change for those in Lambeth living with and recovering from mental health challenges. Read on to learn more about what we are looking for in this role.

MOSAIC NUMBERS

In the last financial year Mosaic Clubhouse has welcomed more than 500 members and the Information Service received almost 1000 visits and processed almost 400 referrals for membership.

We have 19 dedicated staff and for the 2022/2023 financial year we had a turnover of £1.27m. 70% of our funding comes from the local alliance statutory grant and the rest is from fundraised sources.



Coming to Mosaic gives you an opportunity to get out of the house, even though you're working here, you still meet people and socialise. I think it helps build your confidence and improve your social skills. Jamell, a young adult Mosaic member

Key Responsibilities

Cafe & Garden Unit Responsibilities

- Cooking and food preparation alongside members to create a welcoming atmosphere for visitors.
- Ensure the Cafe runs smoothly, handling hospitality duties and responsibilities.
- Organise the Cafe & Garden unit work to make it accessible to all members.

Young Adults Programme Responsibilities

- Provide support to young adults (16 - 30) in developing recovery goals, including employment and education opportunities.
- Maintain the development and delivery of our Young Women's Safe Space.
- Engage young people in community, volunteering, social and leisure activities.
- Liaise with external services, family members, and carers to support young adults in accessing community services.
- Develop relationships with local youth organisations to promote the programme.
- Create social media content to engage young members and raise awareness of the programme.

Clubhouse Participation

- Comply with Mosaic Clubhouse's policies and procedures as well as Clubhouse International standards.
- Promote understanding and awareness of mental health issues within the community.
- Encourage member participation in governance and decision making.
- Participate in Mosaic Clubhouse's social and leisure activities, including public holiday work as needed.

Information, Governance and Confidentiality

- Undergo training in information governance and demonstrate competence in maintaining confidentiality.

I'm now working full time. I'm very grateful to Mosaic Clubhouse for the support received in achieving this goal.

Mosaic member

SELECTION CRITERIA

Essential:

- Educated with good passes at A level standard or equivalent.
- Reasonable IT skills, including experience with Microsoft Word, Excel and email.
- Ability to cook for large numbers whilst encouraging and supporting service users to assist.
- Knowledge of community opportunities within Lambeth.
- Understanding of a holistic approach to mental health recovery.
- Proven track record of supporting individuals towards employment and educational goals.

Desired:

- Experience working within a clubhouse context or similar programme.
- Experience working with mental health service users in a community rehabilitation context.
- Certificate in Food Hygiene.

Knowledge, Skills and Attributes

- Good communication skills, both oral and written.
- High energy levels, positive disposition and strong work ethic.
- Organised with good time management skills.
- Recovery-focused with a commitment to individual support.
- Team player with high standards of honesty and integrity.



*I'm able to enjoy life again and education is a big part of that.
The course at Mosaic gets me out the house and gives me something to look
forward to each week. Joe, Mosaic member*



Summary of Terms and Conditions of Service

1. Salary: £31,358 paid monthly
2. Hours: 37.5 hours per week
3. Time off in lieu may be taken with prior agreement; no overtime payment
4. Annual leave: 25 days plus Bank Holidays, rising to 28 days after two years' service.
5. Regular line management supervision provided.
6. 12 month contract, with potential to extend.
7. Pension: Group Personal Pension Scheme.

I used to say to say that I'm all alone, now I know that isn't true. I was born in South America and found true friends in London. In Mosaic Clubhouse I have always been welcomed with open arms.

Jorge, Mosaic member

HOW TO APPLY

The closing date for this position is Friday 20th September 2024.

Interviews will be held during the week commencing 23rd September 2024.

If this sounds like the role and organisation for you, please send your CV and a cover letter addressing the Job Description and Person Specification to:

h.balbirnie@mosaic-clubhouse.org

When writing your cover letter, please ensure that you provide specific examples to demonstrate your competencies, achievements and skills addressing each of the criteria set out in the Selection Criteria.

We recognise that your experience may be from unpaid roles as well as paid employment – please include any voluntary work if it helps show why you are the right candidate for the role.

If you want to have a chat about the role please contact:

Harry Balbirnie, Employment, Young Adults Coordinator

Email: as above

T: 020 7924 9657



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