



FUTURES WORKSHOP

**A series of workshops and events to explore
the key drivers and enablers that should drive
continued innovation in Lambeth**

1

DIGITAL THINKING

LIVING WELL WITH TECHNOLOGY

30th November, 4pm to 7:00pm,
Bolney Meadow
Community Centre (31 Bolney St,
Vauxhall, London, SW8 1EZ)

2

21ST CENTURY DEMAND MANAGEMENT

FROM BEDS AND CASELOADS TO
ACTIVE NETWORKS OF SUPPORT

7th December, 2.30pm to 5.30pm
Coin Street Neighbourhood Centre
108 Stamford Street, South Bank
London SE1 9NH

3

COLLABORATIVE LEADERSHIP

LEADING WITH COMMUNITIES
AND NETWORKS

15th December, 2.30pm to 5.30pm
The Foundry
17 Oval Way, London, SE11 5RR

HELP SHAPE OUR ASPIRATIONS

We have organised three Future Workshop events to:

- ✓ **Inspire creative thought and energy about possibilities for change** in the way mental health is supported in Lambeth over the next 5-10 years.
- ✓ Help us describe **what ‘good’ mental health services and support** looks like in 5-10 years time.
- ✓ Help **develop proposals prior to formal procurement**. Please see ‘Our Plans for the Future’, which describes our ambition in more detail.

COLLABORATIVE LEADERSHIP

LEADING WITH COMMUNITIES AND NETWORKS

EVENT AGENDA

- | | | |
|-------|---|--|
| 14.30 |  | MARKETPLACE |
| 14.45 |  | ASPIRATIONS FOR MENTAL HEALTH IN LAMBETH |
| 15.00 |  | WHY IS LEADERSHIP SO IMPORTANT? |
| 15.05 |  | SPEAKER |
| 15.25 |  | COLLABORATIVE WORK 1 |
| 15.45 |  | MARKETPLACE |
| 16.05 |  | SPEAKER |
| 16.25 |  | COLLABORATIVE WORK 2 |
| 17.05 |  | FEEDBACK AND SHARING |
| 17.30 |  | CLOSE |

WHAT ARE YOUR KEY CHALLENGES AND OPPORTUNITIES?



CHALLENGE

I THINK A KEY CHALLENGE IS...

 FUTURES WORKSHOP

NAME

CONTACT



OPPORTUNITY

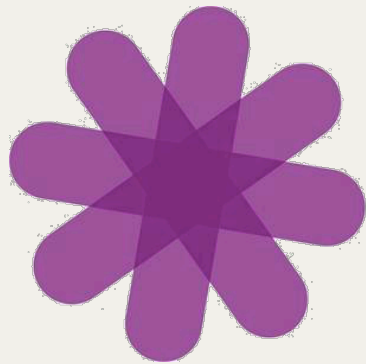
I THINK A KEY OPPORTUNITY IS...

 FUTURES WORKSHOP

NAME

CONTACT





The
COLLABORATIVE

The vision for Adult Mental Health in Lambeth

Denis O'Rourke

Assistant Director Integrated
Commissioning for Adult Mental
Health NHS Lambeth CCG

We have developed a **vision** for our mental health system

“We will “work to” provide the context within which every citizen whatever their abilities or disabilities, can flourish, contribute to society and lead the life they want to lead.”



We are **transforming** how the adult mental health system works around **Big 3 outcomes**



1. To recover & stay well



2. To make their own choices

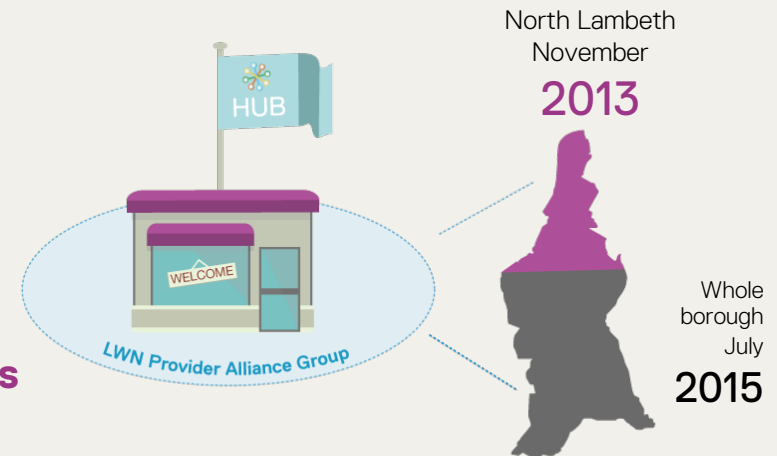


3. And to participate on an equal footing in daily life

We are already making big impacts



- ✓ **43% reduction in referrals to secondary care**
- ✓ **Average of 400 people supported a month**
- ✓ **Reduced waiting times for support**
- ✓ **Supporting savings and efficiencies**
- ✓ **Above average take up from BME communities**
- ✓ **Joint working with Housing Department & JobCentrePlus**

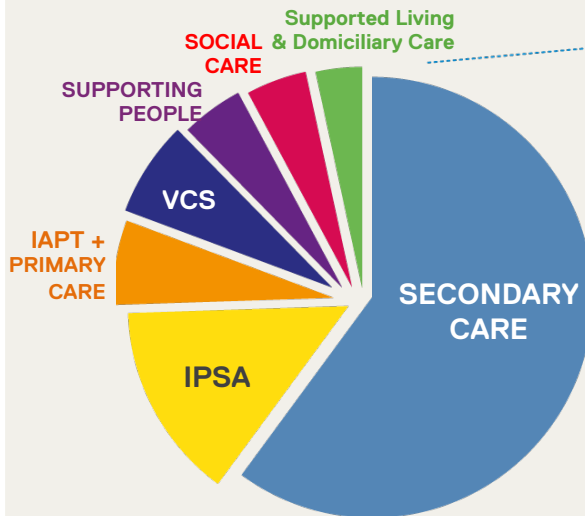


Integrated Personalised Support Alliance (IPSA)

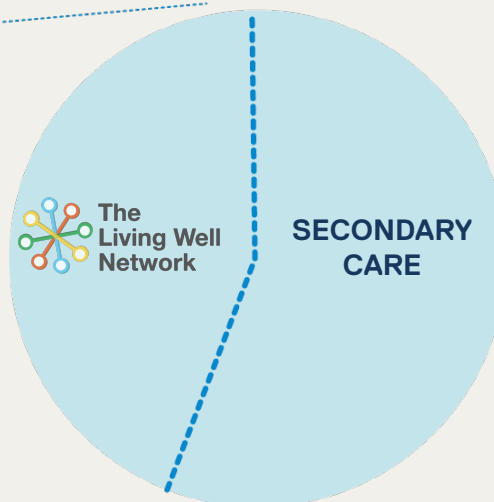
- ✓ **First year of an Alliance Agreement** - chaired by VCS.
- ✓ **65 people supported** to move onto more independent provision
- ✓ **Steady reduction in spend** - to **deliver 23% savings** by end of year 2
- ✓ **60% reduction** in people entering residential care & **58% reduction** in use of in-patient beds

A Whole System Alliance Proposition

NOW



2017>



Total Investment
~£66m

Proposed functions of Living Well Network

- ✓ Deliver **early, preventative, holistic support**
- ✓ Accelerate us towards our **big 3 outcomes**
- ✓ Co-ordinate care and **drive integration**
- ✓ **Manage demand** and access
- ✓ Drive workforce and **culture change**
- ✓ Review services and **allocate resources**

A Whole System Alliance

Alliance structure

- ✓ **All providers** encouraged to apply
- ✓ **7/8 core strategic** alliance members (including primary care, social care, VCS, secondary care & commissioner)
- ✓ Other providers will be **associate members**/ sub-contractors
- ✓ Community, people who use services & family & carer voice
- ✓ Total adult mental health investment of c£66m

Contract Term

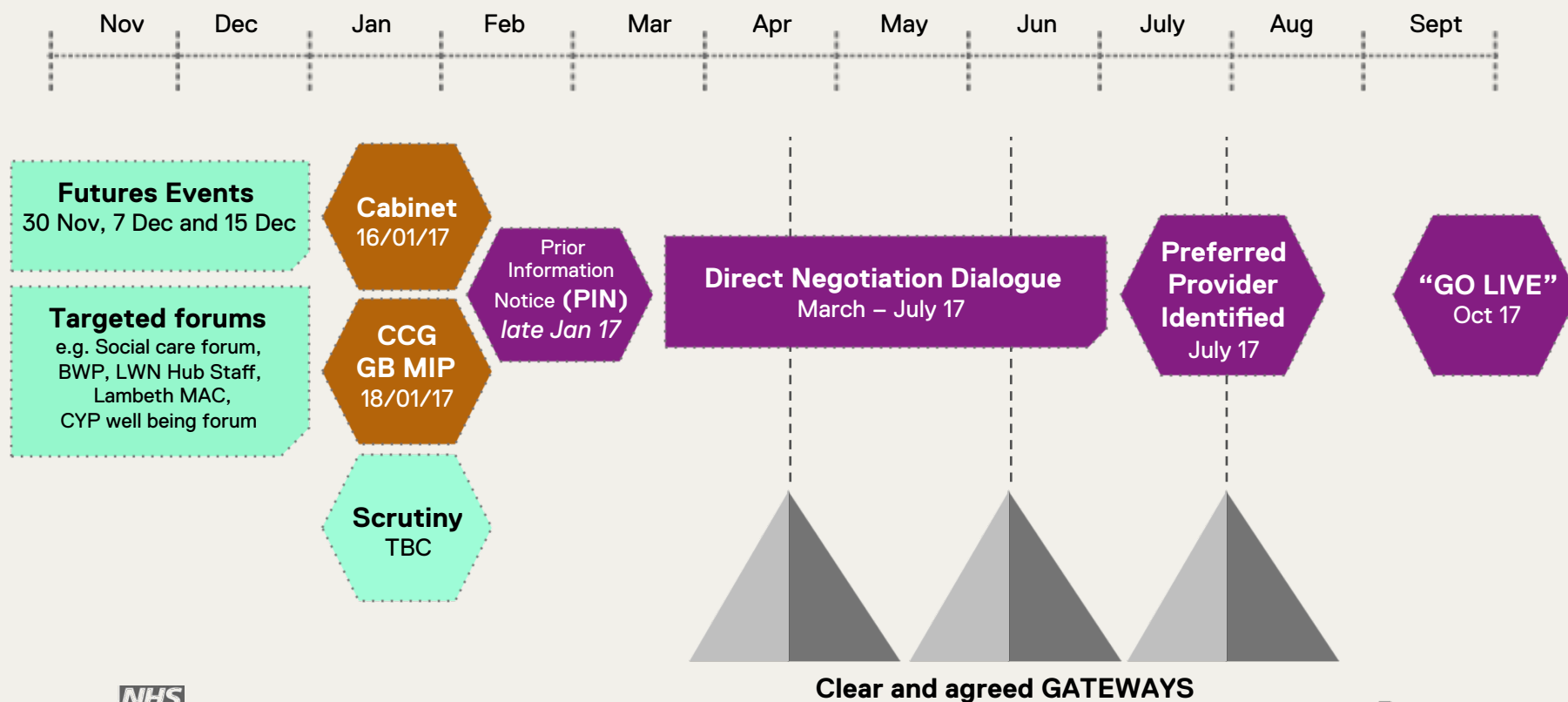
- ✓ 7 to 10 years, ideally.
- ✓ Pain and gain share c5-10%?

Procurement

- ✓ EU light touch regime since April 2016 requires market notification.
- ✓ Direct negotiation possible but open to challenge

**NB – all of above subject to agreement by
Lambeth Council Cabinet and NHS
Lambeth CCG Governing Body**

LWN Alliance Timetable (provisional)

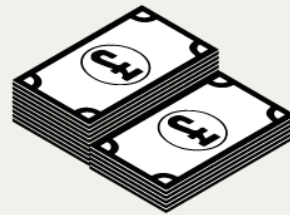


We still face **big challenges** as a system that we must continue to actively address moving forward

**Service
fragmentation
and duplication**



**High
demand for
services**



**Reducing
resources**



Inequalities



**Lack of focus
on outcomes**

**Culture
change**



We have a set of powerful enablers

DIGITAL THINKING

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TECHNOLOGY

21ST CENTURY DEMAND MANAGEMENT

FROM BEDS AND
CASELOADS TO ACTIVE
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COLLABORATIVE LEADERSHIP

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INTRODUCING OUR SPEAKERS



I. CORDWELL THOMAS

- Black Wellbeing Partnership Steering Committee Member
- Over 15 years experience of working within the community and private sector
- Has been in roles such as mental health advocate, appropriate adult, social worker practice educator, training facilitator, mediator and educational mentor.

FUTURES WORKSHOPS SO FAR...



DIGITAL THINKING

LIVING WELL WITH TECHNOLOGY

21ST CENTURY DEMAND MANAGEMENT

FROM BEDS AND CASELOADS TO ACTIVE NETWORKS OF
SUPPORT

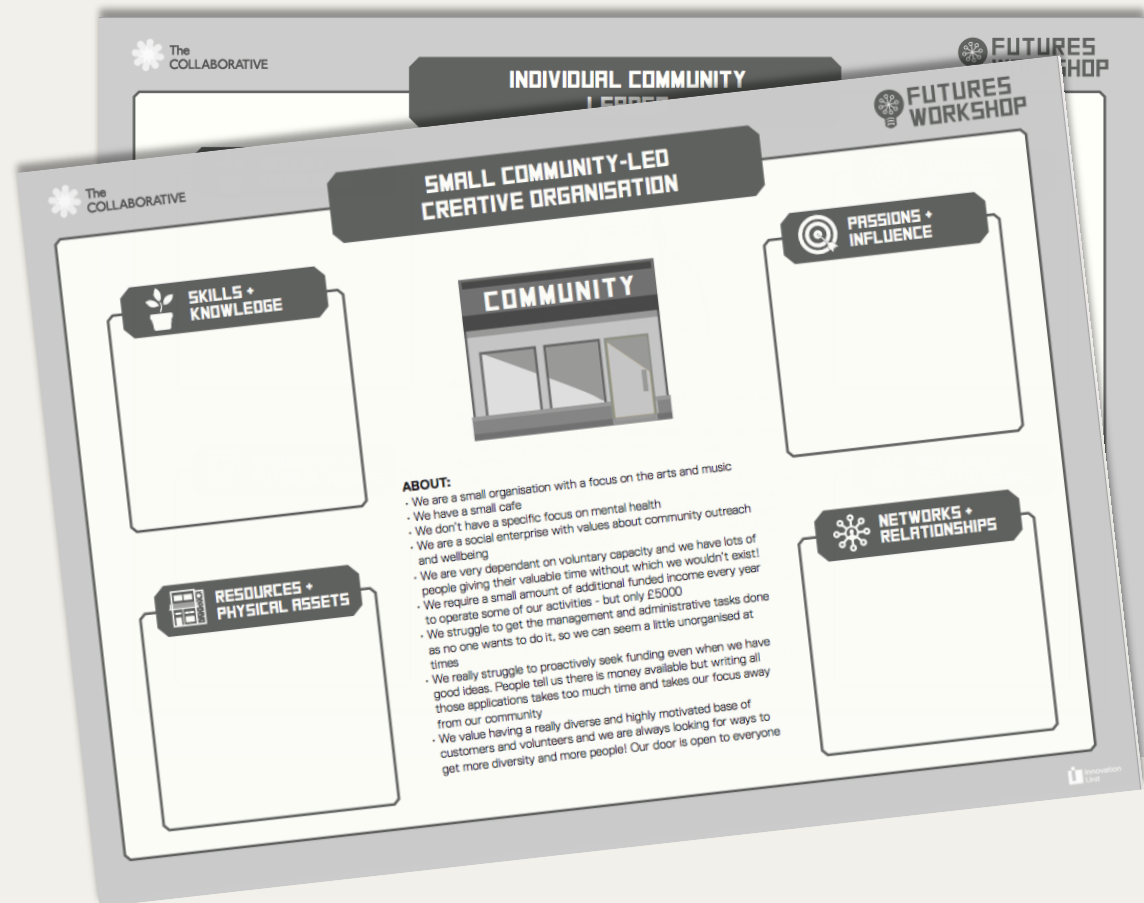
SOME BIG IDEAS TO TAKE FORWARD:

- ✓ **Grow the culture of peer support** - create more opportunities for people to connect with peers
- ✓ Act earlier and more joined up to ensure we **avoid social issues becoming wellbeing issues**
- ✓ **Invest in people's networks** - expanding our notion of network beyond just family
- ✓ **More listening to understand** need and people's desired outcome, not imposing 'our' solution and outcome
- ✓ **Grow our reach** of Living Well Network and access in colleges, housing, employers, pubs etc.
- ✓ **Foster a culture of openness, compassion** and support for mental health across all services and communities
- ✓ **Invest in people's aspirations passions and strengths**
- ✓ **Listen to and act on the insights and ideas in our communities**
- ✓ Help people make a **plan to stay well and thrive**, not just to prevent relapse
- ✓ **Give people the power to integrate** their own care and support around them
- ✓ Make the experience of our services one of **kindness, inclusion and friendliness**
- ✓ Build a better understanding of the **support and opportunities available beyond our own services** and help people better connect with it

COLLABORATIVE WORK

Chose an
organisational/
individual persona

Identify the potential
assets, resources,
networks and skills
they might hold



The Collaborative

FUTURES WORKSHOP

SMALL COMMUNITY-LED CREATIVE ORGANISATION

COMMUNITY

SKILLS + KNOWLEDGE

RESOURCES + PHYSICAL ASSETS

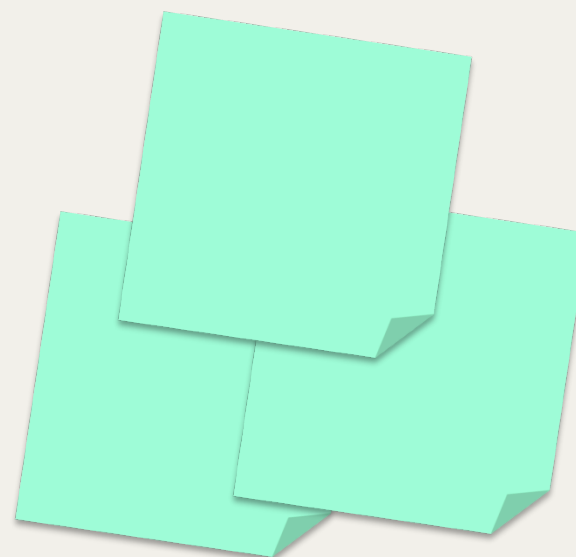
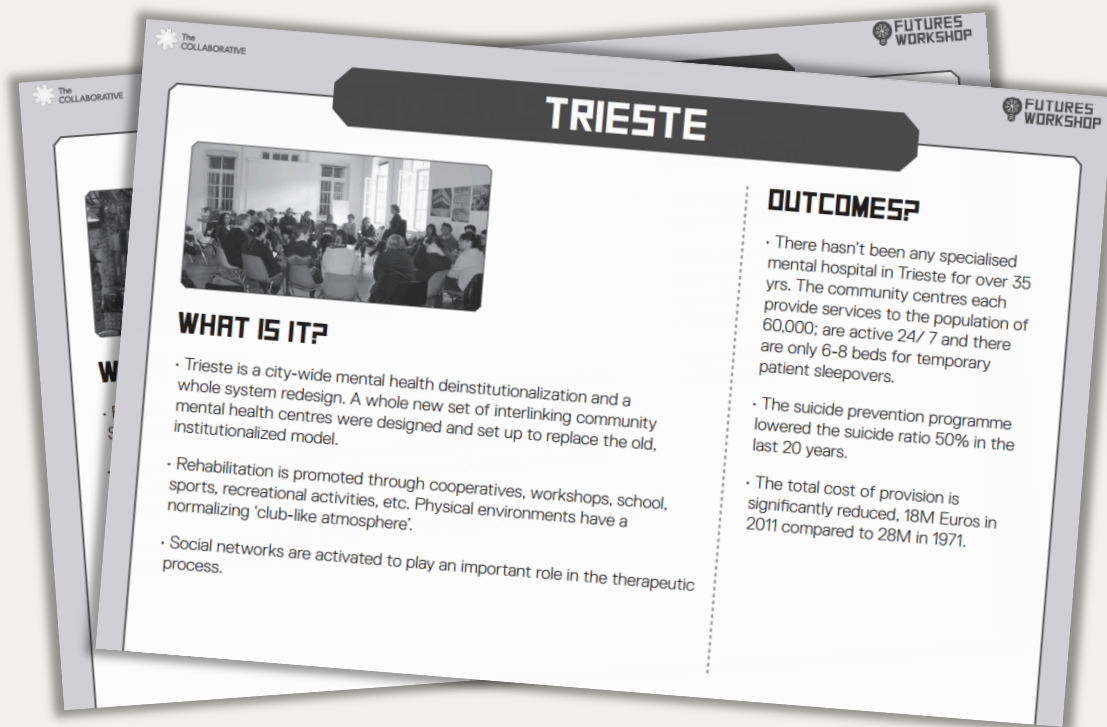
PASSIONS + INFLUENCE

NETWORKS + RELATIONSHIPS

ABOUT:

- We are a small organisation with a focus on the arts and music
- We have a small cafe
- We don't have a specific focus on mental health
- We are a social enterprise with values about community outreach and wellbeing
- We are very dependent on voluntary capacity and we have lots of people giving their valuable time without which we wouldn't exist!
- We require a small amount of additional funded income every year to operate some of our activities - but only £5000
- We struggle to get the management and administrative tasks done as no one wants to do it, so we can seem a little unorganised at times
- We really struggle to proactively seek funding even when we have good ideas. People tell us there is money available but writing all those applications takes too much time and takes our focus away from our community
- We value having a really diverse and highly motivated base of customers and volunteers and we are always looking for ways to get more diversity and more people! Our door is open to everyone

INNOVATIONS MARKET PLACE



Innovative Practices

Capture insights and ideas

9:59

INTRODUCING OUR SPEAKERS



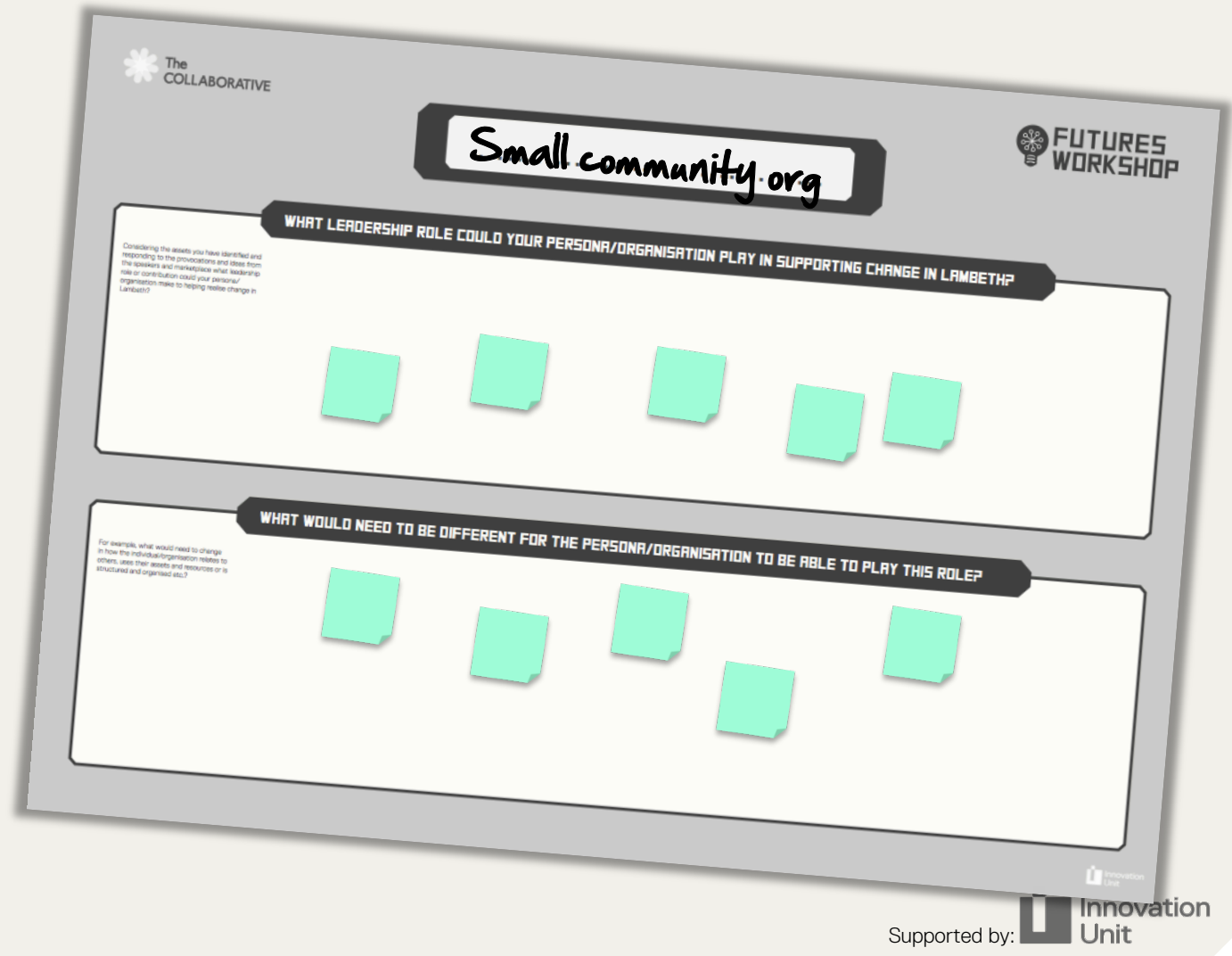
2. CHRIS LAWRENCE-PIETRONI

- Co-director of Leading Communities
- Senior Associate at the Institute of Local Government Studies
- Co-delivers the National Graduate Development Programme for Local Government
- Leading programmes for National Systems Leadership Steering group
- Previously Head of Policy at Hampshire CC

COLLABORATIVE WORK

What leadership role could your persona/organisation play in supporting change in Lambeth?

What would need to be different for the persona/organisation to be able to play this role?



The Collaborative

FUTURES WORKSHOP

Small community.org

WHAT LEADERSHIP ROLE COULD YOUR PERSONA/ORGANISATION PLAY IN SUPPORTING CHANGE IN LAMBETH?

Considering the assets you have identified and responding to the provocations and ideas from the speakers and marketplace what leadership role or contribution could your persona/organisation make to helping realise change in Lambeth?

WHAT WOULD NEED TO BE DIFFERENT FOR THE PERSONA/ORGANISATION TO BE ABLE TO PLAY THIS ROLE?

For example, what would need to change in how the individual/organisation relates to others, uses their assets and resources or is structured and organised etc?

NHS
Lambeth
Clinical Commissioning Group

Innovation Unit

Supported by:

THE PUBLIC NARRATIVE

With the general public as your audience, briefly describe your organisation/ persona's role in leading change collaboratively and within the wider context of mental health services and support.



We lead by example. We demonstrate the role that every community organisation can play in transforming people's lives. We help spread that story with others.

30 SECONDS SHARE BACK

THE PUBLIC NARRATIVE

With the general public as your audience, briefly describe your organisation/ persona's role in leading change collaboratively and within the wider context of mental health services and support.

Our role in change is...

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Our role in change is...

VOTE



**Get up and place a sticker
on your favourite public
narrative**

THANK YOU
SEE YOU IN THE FUTURE...

SHARE YOUR FEEDBACK ABOUT THE WORKSHOP

